



Thank You for Your Feedback

We would like to sincerely thank all patients who recently completed our Patient Feedback Survey.

Your feedback is extremely important to us. It helps ensure we continue to provide high-quality, patient-centred care and maintain the standards required under RACGP accreditation.

We are pleased to share that overall patient satisfaction at our Mildura clinic remains very high. Patients consistently described our doctors and staff as professional, caring and respectful.

We also carefully review all suggestions for improvement. Based on your feedback, we have:

- Employed an additional female GP to improve appointment availability
- Introduced Saturday appointments (10am–3pm)
- Extended Tuesday evening appointments until 8pm
- Implemented improved communication around appointment delays

We are also reviewing the use and layout of our waiting areas to ensure patient comfort as our clinic continues to grow.

Thank you for taking the time to share your experience with us. Your input directly shapes how we improve and evolve our services.

Kind regards,

The Kure Medical Mildura Team